



Splunk Upgrade Services

rSolutions Professional Services

Overview

This premium service encompasses planning, deployment and validation of the latest upgrade to your existing Splunk Enterprise environment. Our Splunk experts partner with your IT practitioners to ensure the upgrade procedures are trouble free and accelerate project completion. Your upgraded production environment will be scalable, agile and aligned with Splunk best practices.

Upgrade Offering Includes:

Upgrade Implementation Strategy

Our engineers will analyze your architecture and collaborate with your team to design an upgrade strategy tailored to your specific business needs. rSolutions will identify any new feature included in the latest upgrade that can be leveraged to meet new or existing business requirements.

Custom Knowledge Object & Dashboard Audit

We'll create an inventory of your dashboards and custom settings such as saved searches, tags, lookups and field extractions, as well as test them on the upgraded Splunk system. Our experts can provide a multitude of solutions should any issues arise.

Deployment & Validation

Once we have your specific upgrade strategy, our engineers will perform the upgrade for you and verify its success.

Upgrade Documentation

Our engineers will thoroughly document the upgrade implementation including software specifications, deployment methods and any client specific infrastructure information regarding your production environment. We will also ensure your team are familiar with the new upgrade environment.

Upgrade Service Benefits:

- > **An expedited and nearly effortless upgrade:** We'll collaborate with you every step of the way.
- > **On-site Splunk Experts:** Your staff will get up to speed faster and use the latest Splunk version to its fullest abilities.
- > **Knowledge Objects Audit:** We'll quickly identify and resolve any issues with your current knowledge objects after your Splunk Upgrade.
- > **Faster Time to Value and Increased Return on Investment:** Our services save time and hassle in deployment, ensure complete use of the software from day one and harness all of the newest features for your business.

rSolutions Splunk Professional Services

Providing reliable, high-quality and agile service delivery our team of experienced and certified engineers can get you up and running quickly and operating at peak performance going forward. We apply the leading practices tailored to your needs and environment to make sure you get the most out of your investment in Splunk.

rSolutions professional services offer a full suite of Splunk services, including architectural design, configuration, upgrades, migrations and managed services



Upgrade Sizing	Small	Medium	Large
Sizing Description	A single-site instance of Splunk Enterprise with no high availability or disaster recovery requirements	A single-site instance of Splunk Enterprise with clustering or shared searching requirements or an application/search heavy single user Splunk Enterprise environment	A multi-site instance of Splunk Enterprise with clustering or shared searching requirements
Distribution	Currently using a deployment server for distribution	Distributed with dedicated Splunk components such as indexers, search heads and deployment servers	Distributed with dedicated Splunk components such as indexers, search heads and deployment server
Duration	1 Week	2 Weeks	3 Weeks
Sites & Instances	Single-site Instance	Single-site Instance	Multi-site Instances
Components	Deployment Server	Indexers/Search Heads/Deployment Server	Indexers/Search Heads/Deployment Server
Splunk Core Components (not forwarders)	N/A	10	50
Forwarders (maximum)	20	100	500
Concurrent Users	Up to 5	Up to 50 including Reports, Schedule Searches, Dedicated Job Server or Search Head pooling	Up to 100 including Reports, Schedule Searches, Dedicated Job Server or Search Head pooling
Upgrade Apps	2	4	8
Premium Apps	N/A	1	1